

ORDINANCE NO. 2009-01

AN ORDINANCE OF WASHINGTON CITY
ADOPTING A MEDICAL ALERT PROGRAM FOR UTILITY BILLING COLLECTIONS

WHEREAS Washington City ("City") has conducted a review of the need for a medical alert program within the City; and

WHEREAS the City has determined that it is necessary to implement such a program; and

WHEREAS the City desires to adopt the policy set forth below, and thereby creating a medical alert program policy; and

WHEREAS the City Council has reviewed this policy and finds that it is in the best interest of the public and promotes the health, safety and welfare of the community.

NOW THEREFORE, BE IT HEREBY ORDAINED by the City Council of Washington City as follows:

1. Amendment. The City hereby adopts the medical alert program shown on Exhibit A, which is attached hereto and incorporated herein.

2. Miscellaneous.

A. If any provision or clause of this ordinance or the application thereof to any person or entity or circumstance is held to be unconstitutional or otherwise invalid by any court of competent jurisdiction, such invalidity shall not affect other sections, provisions, clauses or applications hereof which can be implemented without the invalid provision(s), clause(s) or application(s) hereof, and to this end the provisions and clauses of this ordinance are declared to be severable.

B. This ordinance supersedes or repeals the provision(s) of any ordinance(s) or resolution(s) that is (are) inconsistent with the provisions of this ordinance.

C. This Ordinance shall take effect upon publication or posting.

PASSED AND ORDERED POSTED on this 11th day of February 2009.



ATTEST:

Danice B. Bulloch
Danice Bulloch, City Recorder

WASHINGTON CITY

By: *Terrill Clove*
Terrill Clove, Mayor

EXHIBIT A

MEDICAL ALERT PROGRAM

1. The customer has the responsibility of notifying the City if there is someone in his or her household who is either:

- a. Chronically or seriously ill, and
- b. On a life support system, and
- c. Medically requires uninterrupted electric service.

2. The customer must provide a letter or certification from a doctor or hospital advising of the above condition.

These letters will be reviewed and brought up-to-date in January and July of each year.

3. The customer has the responsibility to carefully handle their account so that service will not be interrupted for failure to pay.

With the medical alert designation, the City will make every effort to make personal contact with the customer before service is terminated.

Customers in the Medical Alert Program will be given a (30) thirty-day notice prior to termination of service.

The notice will be sent by first-class mail to the mailing address that is on the account.

The notice period shall start with the date that is on the notice.

If the customer has provided a valid telephone number, the City will also attempt to contact the customer by telephone prior to the disconnection of service. All attempts to contact the customer will be documented and kept on file.