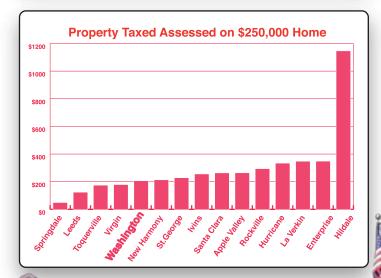
Washington City Management Report

Dear Resident,

2015 continued to be a growth year for the City! Our residential growth expanded by approximately 6%, as we welcomed more than 870 new friends and neighbors. Our commercial sales tax base also grew by almost 10%. This growth continues to demand new and expanded services. This upcoming year we will see the opening of our Sullivan Park soccer fields and a new police station, along with new and improved roads and utility services. I hope this report gives you a quick feel of how we are doing as a community. Please contact the City Offices for any questions you might have.

Sincerely,

Roger Carter City Manager

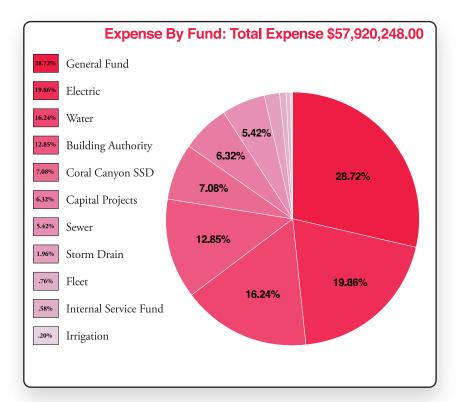


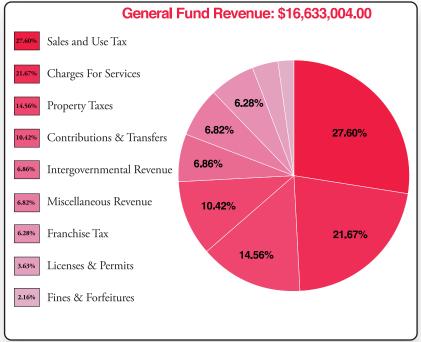
Washington City Statistics

	2014	2015
Population	24,105	24,984
Budget	\$41,099,377	\$57,920,248
Total Staff (FTE's)	205	200
New Residential Building Permits	560	315
Sales Tax per capita	\$142	\$147
# of power outages	20	12
Water per capita per day (gallons)	230	217
Visitors to Community Center	291,101	306,966
Police calls for service	8,995	9,303
Police response times	8:49	7:41
Fire calls for service	471	435
Fire response times	6:36	6:46
EMS calls for service	769	842
Code enforcement cases	638	798
# of new business licenses	164	165
Miles of streets repaired	32.84	22
Acres of parks	85.85	85.85
Website/Social Media/Visits/Follows	550,938	1,740,364*









City Goals for 2016

Continue to strengthen the Community Development/Contractor/Developer relationship

Review Warner Valley and Airport Master Plans and complete Fields infrastructure review

Simplify the new utility account sign-up procedure and paperwork

Strengthen investment in employee training to build internal career ladders

Secure financing for the construction of the Green Springs substation

Construct the Red Cliffs 2 million gallon water tank

Work with the region to create a consistent regional wastewater user rate

Introduce our financial dashboard, OpenGov

Develop revenue review committee

Continue discussion with Hurricane and Hurricane Valley Fire on shared fire station

Continue work with the downtown on curb/gutter/sidewalk options

Enhance the customer service experience for those who interact with our organization

Complete the downtown plan and design

Complete the Sullivan Park Soccer Complex

Implement the new Economic Development Plan

Enhance the communication and public relations with our citizens

Implement the City's new brand

Strengthen the performance operations of the Green Springs Golf Course

