## Washington City Feels Like Home

## 2020 Washington City Management Report

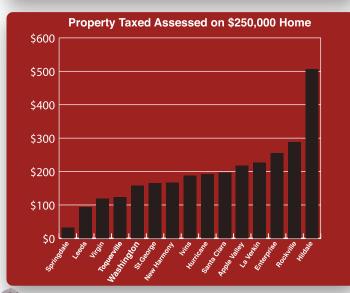
Dear Resident,

2020 will certainly stand out as a historic year for both Washington City and the world. The COVID-19 pandemic impacted the way we interact with our residents and how we provide services. During these challenging times, Washington continued to see unprecedented growth and demand for essential services. Our employees worked tirelessly to provide necessary municipal services while implementing safety protocols. I hope this report gives you a quick feel of how we are doing as a community. Please contact the City Offices for any questions you might have.

Sincerely,

Jeveny Redd

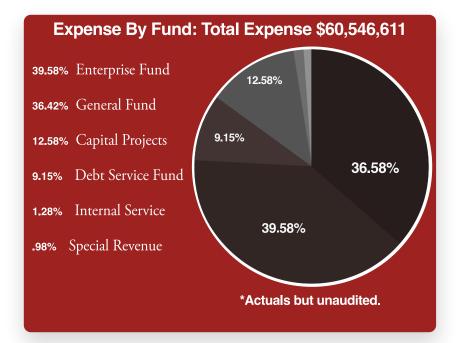
Jeremy Redd City Manager



## **Washington City Statistics**

|                                    | 2019         | 2020         |
|------------------------------------|--------------|--------------|
| Population                         | 31,058       | 33,678       |
| Budget                             | \$51,925,464 | \$76,349,205 |
| Total Staff (FTE's)                | 234          | 280          |
| New Residential Building Permits   | 588          | 686          |
| Sales Tax per capita               | \$170        | \$228        |
| # of power outages                 | 35           | 27           |
| Water per capita per day (gallons) | 427          | 226          |
| Visitors to Community Center       | 409,267      | 254,396      |
| Police calls for service           | 9,500        | 10,298       |
| Police response times              | 5:26         | 9:00         |
| Fire calls for service             | 870          | 1,006        |
| Fire response times                | 7:38         | 8:05         |
| EMS calls for service              | 1022         | 1279         |
| Code enforcement cases             | 1937         | 1951         |
| # of new business licenses         | 366          | 424          |
| Miles of streets repaired          | 21.3         | 19.8         |
| Acres of parks                     | 117          | 160          |
|                                    |              |              |







Recorders office decreased the # of days of a grama request from 20 to .5 for finding and distributing records.

Virgin River Trail completed.

Golf Course Driving Range expansion.

Green Spring Park improvements.

Cemetery expansion.

Community Center After School Program 30 Students.

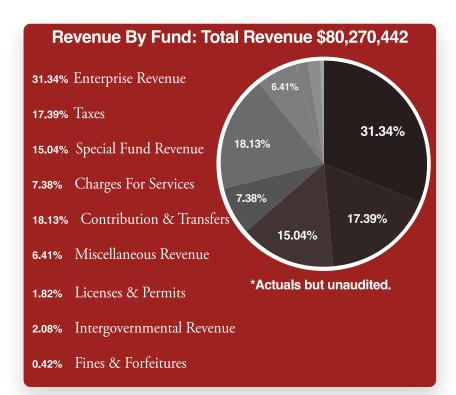
Added 17 miles of bike lanes on city streets.

Electric Substation and distribution line upgrades.

Rebuilt public meeting infrastruction to a hybrid online system.

Improved citizen options for information consumption and interactions.

Refit technology framework to support remote workforce when needed and better communicate with the public. Provided groundwork for full paperless records system.



## City Goals for 2021

Dog Park Phase 2.

Sunrise Valley Park.

Finalize design of 3650 South Wheels Park.

Streamline the commercial development process by migrating to electronic submittals.

Online applications for economic development resources and tools.

Create a web based "projects" map that shows commercial and large housing developments throughout the city

Washington Fields Trafficlight Installation.

3650 SR-7 Interchange.

Main Street I-15 Interchange.

Implement water saving landscaping standards for new development and construction.

